

Application COVID-19 Rent Relief Grant

The Victorian Government has established an \$80 million rental assistance fund to provide rent relief payments of up to \$3000 to Victorians experiencing rental hardship due to the coronavirus (COVID-19) pandemic.

The grant is specifically for tenants and is paid directly to the tenant's agent, lessor or landlord to contribute to the tenant's rental payments, under their new rental agreement.

To be eligible for the grant you will need to have:

- Registered a revised rental agreement with **Consumer Affairs Victoria**
- Have less than \$10,000 in savings (excluding superannuation)
- Have an income of less than \$1,903 per week before tax
- Be paying more than 30% of your income in rent

Your financial circumstances will also need to have been significantly affected by COVID-19 through loss of employment, working hours and/or pay reduced by 20% or more or, as a sole trader, had your business suspended or had your turnover reduced by 20% or more.

Check your eligibility

All questions marked with an asterisk are mandatory.

Do you have a registered rent reduction agreement with Consumer Affairs Victoria (CAV)?*

Yes No

Have your financial circumstances been significantly affected by COVID-19?*

Yes No

Is your income less than \$1,903 per week before tax?*

Yes No

Do you have less than \$10,000 in cash or savings (excluding superannuation)?*

Yes No

Are you paying more than 30% of your income in rent?*

Yes No

Lodging this form

Email to: RentRelief@dhhs.vic.gov.au

Post to:

COVID-19 Rent Relief Grant
Department of Health and Human Services
Level 21, 50 Lonsdale Street
Melbourne VIC 3000



Applicant to complete

Property details

Please provide details relating to the property which you are renting.

1. Rental Address*

Address

Suburb

State

Post Code

2. Are any members of the household Aboriginal or Torres Strait Islander?*

- Aboriginal
- Torres Strait Islander
- Aboriginal and Torres Strait Islander
- None of the above
- Prefer not to say

Record of negotiations for reduced rent or payment agreement

All applicants for rent relief must have registered a revised rental agreement with Consumer Affairs Victoria or gone through mediation.

3. Please enter the registration ID you received from Consumer Affairs Victoria*

You will have received a registration ID when you lodged your revised rental agreement with Consumer Affairs Victoria. The format of this ID is CXXXX/XX/XXXXXX (e.g. C2020/04/123456)

4. Previous weekly rent before agreement/mediation*

5. New weekly rent after agreement/mediation*

6. Start date of revised rental agreement*

7. End date of revised rental agreement*

Real Estate Agent/ Landlord details

Please provide all contact details relating to the real estate agent or landlord responsible for your property. If you have a property manager or individual you normally deal directly with, please provide their contact details instead of a generic phone number or email for the business.

8. Name of property manager or landlord*

9. Business name of real estate agent or landlord*

10. Business address of real estate agent or landlord*

Address

Suburb

State

Post Code

11. Phone number of real estate agent or landlord*

Please enter a valid 10-digit phone number (include the area code for landlines)

12. Email address for real estate agent or landlord*

Tenancy details

Please provide full details of each person on the tenancy.

Please note you must include all individuals on the rental agreement. Members of the household not on the tenancy agreement do not need to be included.

Personal details

13. Full Name*

14. Age*

- Under 18 30–39 50–59 70+
 18–29 40–49 60–69

15. Contact phone number*

Please enter a valid 10-digit phone number (include the area code for landlines)

16. Email*

17. Are you married to, in a defacto or registered relationship with another member of this household?*

- Yes No

If yes, please enter their name

Financial Circumstances

18. How have your financial circumstances been impacted by COVID-19*

- Loss of employment
(please answer questions 19–21)
- Working hours and/or wages reduced
(please answer questions 22–27)
- Sole trader and have had your business suspended (please answer questions 19, 20 and 28)
- Sole trader experiencing a reduction in turnover
(please answer questions 19, 20, 29 and 30)
- Not impacted by COVID-19 (please answer question 20)

19. What was your previous weekly income before tax (including any government benefits)?

20. What is your current weekly income before tax (including any government benefits)?

21. Please provide your last date of employment

22. On what date were your working hours or wages reduced?

23. What is your current pay cycle?

- Weekly Monthly Other
 Fortnightly Bi-monthly

24. How many hours per pay cycle were you working previously?

25. How many hours per pay cycle are you working now?

26. How much were you getting paid per cycle previously (before tax)?

27. How much are you getting paid per cycle now (before tax)?

28. What date was your business suspended?

29. What was your average weekly turnover previously?

30. What is your average weekly turnover now?

31. Total of all savings accounts in your name and jointly held (excluding any superannuation accounts)*

32. Are you currently receiving any other form of rental assistance?*

Yes No

If yes how much assistance are you receiving per week

Personal details – Additional tenant

33. Full Name

34. Age

Under 18 30–39 50–59 70+
 18–29 40–49 60–69

35. Contact phone number

Please enter a valid 10-digit phone number (include the area code for landlines)

36. Email

37. Are you married to, in a defacto or registered relationship with another member of this household?

Yes No

If yes, please enter their name

Financial circumstances

38. How have your financial circumstances been impacted by COVID-19

- Loss of employment (please answer questions 39–41)
- Working hours and/or wages reduced (please answer questions 42–47)
- Sole trader and have had your business suspended (please answer questions 39, 40 and 48)
- Sole trader experiencing a reduction in turnover (please answer questions 39, 40, 49 and 50)
- Not impacted by COVID-19 (please answer question 39)

39. What was your previous weekly income before tax (including any government benefits)?

40. What is your current weekly income before tax (including any government benefits)?

41. Please provide your last date of employment

42. On what date were your working hours or wages reduced?

43. What is your current pay cycle?

Weekly Monthly Other
 Fortnightly Bi-monthly

44. How many hours per pay cycle were you working previously?

45. How many hours per pay cycle are you working now?

46. How much were you getting paid per cycle previously (before tax)?

47. How much are you getting paid per cycle now (before tax)?

48. What date was your business suspended?

49. What was your average weekly turnover previously?

50. What is your average weekly turnover now?

51. Total of all savings accounts in your name and jointly held (excluding any superannuation accounts)

52. Are you currently receiving any other form of rental assistance?

Yes No

If yes how much assistance are you receiving per week



You must provide:*

- A current bank statement for every tenant on the application (including your partner if you have one). Screenshots can only be accepted if they show the account holders name.
- Evidence of reduced income or loss of employment which may include payslips or a letter from your employer.
- If providing payslips you must provide at least one payslip to demonstrate your previous income and one payslip to demonstrate your reduced income.

Please provide additional details in relation to your rental and financial circumstances in support of this application

Submit application

Before checking the box below, please read the following text:

1. I confirm that my household has registered a reduced rent agreement with Consumer Affairs Victoria
2. I acknowledge that the grant will be paid on behalf of the tenants in my household to the estate agent or landlord nominated in this application
3. I understand that once I submit this application my real estate agent/landlord will receive a copy of this application and will be required to confirm the arrangements agreed upon between all parties
4. I confirm that I have consent of all other household members listed in the application (if applicable) to lodge this application on their behalf and share their information with the Department of Health and Human Services
5. I declare that to the best of my knowledge, all the information in this application is true and correct.

WARNING: If you wilfully give information that is untrue in this application, you may be liable to penalties under section 40 of the *Housing Act 1983* (Vic).

I confirm that I understand and acknowledge the conditions outlined above*

If we find an error or a discrepancy in your application, we will contact you when assessing your application.

Language Link

English

This publication is about housing. If you have difficulty reading English, you can get help with this publication. Please contact your local office or call Language Link on (03) 9280 0799 for an interpreter.

Arabic **يبرع**

هذه النشرة هي عن الإسكان. إذا كان لديكم صعوبة في قراءة اللغة الإنكليزية، يمكنكم تلقي المساعدة لفهم هذه النشرة. رجاءً اتصلوا بالمكتب المحلي في منطقتكم أو اتصلوا برابط اللغة Language Link على الرقم (03) 9280 0790 لطلب مترجم شفهي.

中文 Simplified Chinese

这是一份关于住房的出版物。如果你英语阅读有困难，可以获得帮助。请联系本地办事处或拨打 (03) 9280 0791 联系 Language Link 要求口译员协助。

繁體中文 Traditional Chinese

本刊物有關住房資訊。假如您閱讀英語有困難，您可以尋求瞭解本刊物內容的幫助，請聯絡本地公房辦事處或撥打翻譯熱綫 (03) 9280 0789。

Hrvatski Croatian

Ova publikacija sadrži informacije o stambenom smještaju. Ako ovu brošuru ne razumijete zato što je pisana na engleskom, imate pravo na pomoć. Molimo vas, kontaktirajte svoj mjesni ured ili nazovite Language Link na broj (03) 9280 0792 i spojiti će vas se sa tumačem.

Polski Polish

Niniejsza informacja dotyczy kwestii mieszkaniowych. Jeśli masz trudności z czytaniem po angielsku, możesz otrzymać pomoc w zrozumieniu tej publikacji. Prosimy zwrócić się do swojego lokalnego biura lub zadzwonić do Language Link pod numer (03) 9280 0793 i poprosić o ustnego tłumacza.

Русский Russian

Эта публикация касается жилищных вопросов. Если вам трудно прочитать ее по-английски, то вам может быть предоставлена помощь. Вы можете обратиться в свой местный жилищный отдел или связаться с переводчиком, позвонив на Языковую линию (Language Link) по номеру (03) 9280 0794.

Soomaali Somali

Daabacaadan waxay ku saabsan tahay gurisiinta. Haddii aad qabto dhibaato xaga aqriska Ingiriisiga, waxaad caawimaad ka helayaa daabacaan. Fadlan la xiriir xafiiska degaankaaga ama ka wac Language Link taleefanka (03) 9280 0795 wixii la xiriira turjumaanka.

Español Spanish

Esta publicación es sobre vivienda. Si tiene dificultad para leer inglés, se le puede ayudar con esta publicación. Por favor póngase en contacto con su oficina local o llame a Language Link en el (03) 9280 0796.

Türkçe Turkish

Bu yayın konutlar hakkındadır. İngilizce okumakta güçlük çekiyorsanız, bu yayınlı ilgili yardım alabilirsiniz. Lütfen yerel ofisinizle ilişkiye geçin veya bir tercüman için (03) 9280 0797'den Dil Bağlantısı'nı arayın.

Tiếng Việt Vietnamese

Ấn phẩm này nói về vấn đề nhà ở. Nếu quý vị gặp khó khăn đọc tiếng Anh, quý vị có thể được giúp đỡ để hiểu ấn phẩm này. Xin hãy liên lạc với văn phòng địa phương hoặc gọi cho Language Link theo số (03) 9280 0798 để có thông dịch giúp đỡ.

For other languages, an interpreter is available through your local office.

Accessible format

If you would like to receive this publication in an accessible format, please contact your local office, using the National Relay Service 13 36 77 if required.

This document is also available on our website at <https://www.housing.vic.gov.au/help-renting/rentrelief>

Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.
© State of Victoria, Department of Health and Human Services, September 2020.
Available at the Housing website
<https://www.housing.vic.gov.au/help-renting/rentrelief>
(2009805)